The COVID-19 pandemic has disrupted any notion of sustainability in the SMB workforce. SMBs are dealing with churn among midmarket organizations (1,000 to 2,500 employees). SMBs are also dealing with churn among small business (1 to 500 employees). Source: SBA, Small Business Employment Plummets. SMBs are ill-equipped to handle. SMBs are also dealing with churn among employees since COVID-19's continuing impact.

## Workforce and Workplace Impact and Plans

### SMBs Are Struggling With

- Process
- Security
- Talent management

## Outlook for the SMB Workforce

- SMBs are struggling with process, security, and talent management challenges that many actions to reduce contractor contracts, layoffs, and downs on a tactical basis.

## SMBs Plan to Invest

- Process
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